



Information for our disabled passengers

From guide dogs to wheelchairs

Everything which is necessary for disabled people, we transport free of charge. These include for example, orthopaedic aids, hospital wheelchairs and also guide dogs.

Piers and boarding the boats

The landing stages are accessible without steps.

The ships are boarded via a wheelchair-accessible ramp (90 cm wide) which will be level or slightly sloping depending on how deep the water is. You will have to get over a small threshold 5 cm high (risk of stumbling!).

Our crew will be happy to help if required.

If the waves are higher (because of the wind), you will have to cope with some rocking of the boat while boarding, especially on board the smaller boats.

In case of a stronger waves (e.g. when windy), it is likely that the boats may move up and down during the boarding process, especially the smaller boats.

Onboard

Paddle steamer HERRSCHING:

- ☼ This nostalgic paddle steamer has a disabled WC.
- ☼ Main deck and sun deck: the large saloon on the main deck and the open areas fore and aft are accessible without steps. The sun deck can be reached via a wide outside staircase with 17 steps.
- ☼ Wide boarding area and spacious decks for wheelchair users.
- ☼ Catering on board.

Paddle steamer DIESEN:

- ☼ This nostalgic paddle steamer has a disabled WC.
- ☼ Main deck, lower deck and sun deck: the large saloon in the stern of the main deck is accessible via just 4 steps, the saloon on the lower deck via 11 steps. The bar area amidships and the spacious open deck in the bows are accessible without steps. The covered open deck can be reached via 9 steps. Another 4 steps will take you to the sun deck.
- ☼ Wide boarding area and spacious decks for wheelchair users.
- ☼ Catering on board.

MS UTTING:

- ⊗ MS Utting has a disabled WC.
- ⊗ The boarding area can easily be reached by wheelchair users.
- ⊗ The main deck has no steps. The sundeck is accessible via lift.
- ⊗ Catering on the main deck.

MS AUGSBURG:

- ⊗ The MS AUGSBURG has a disabled WC.
- ⊗ The boarding area can easily be reached by wheelchair users.
- ⊗ Main deck: the entrance to the large saloon has no steps. The outside area in the bows is accessible via one step; access to the stern area is level.
- ⊗ Catering on the main deck.
- ⊗ Sun deck: this deck is accessible via 14 steps.

Tip: For disabled people, we recommend a trip on board the paddle steamer HERRSCHING. It usually departs on the grand tour from Stegen at 10.25 am and 2.10 pm every day. The easiest place to board is the landing stage in Stegen close to the public car park.

Disabled Parking

There is a large public car park close to the home mooring in Stegen (fee payable). A kiosk with a public toilet and a disabled WC are also located here. The landing stage at Stegen can be reached in a few minutes without needing to go up or down steps.

In Diessen, there is a public car park with disabled parking spaces located at the railway station close to the landing stage.

Recommendation and Contact

Please contact Ammersee Shipping's administrative office approx. 24 hours before your intended trip to find out when the wheelchair-accessible steamers will be operated. Special trips and technical defects mean that we always have to be flexible about deploying each boat. Please speak to the crew about any questions you may have while on board.

Monday to Thursday: 08:00 – 12:00 and 13:00 – 16:30
Friday: 08:00 – 13:00

More information: www.seenschiffahrt.de/en/ammersee/



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