

Information for passengers with disabilities



Fare for people with disabilities

Free travel **with ID only and a valid disability token** as per Art. 228 of the German Social Code (SGB IX). Present original ID with supplementary sheet to the cashier. Copies of ID cards will not be accepted. Fares will not be reimbursed retrospectively. You can obtain the token at your local social welfare office.

Even if you are entitled to free travel as per Art. 228 of the German Social Code (SGB IX), you still need a "free ticket." You can obtain this from the cashier.

Accompanying persons

If a permanent escort is necessary and this is indicated by the symbol "B" in the ID presented, the accompanying person can also travel free of charge.

From guide dogs to wheelchairs

Anything that people with disabilities need to travel will be transported free of charge. This includes guide dogs, orthopedic aids, and wheelchairs.

Accessibility, jetties, and boarding the ships

The jetties are **wheelchair-accessible**. When the waves are high, ships may sway during boarding.

All ships can be boarded via a wheelchair-accessible bridge, which will be level or slightly inclined, depending on the water level. There is a small threshold of 5 cm (risk of tripping!).

Parking and restrooms

Stegen: There is a public parking lot directly opposite the jetty (fee payable). There is a kiosk with public restrooms and an accessible restroom.

Dießen: A public parking lot with accessible parking spaces is located at the train station. The jetty is around 300 m (1,000 ft) away. The public restrooms, which include an accessible restroom, are on Platform 1.

Herrsching: Parking facilities in the village are signposted. Accessible parking spaces are located on the street "Zum Landungssteg." Public restrooms are located at the train station.



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On the ships

HERRSCHING "paddle steamer"

- Accessible restroom available.
- Main deck and sun deck: The large salon on the main deck and the open spaces in the foredeck area, as well as in the stern, are wheelchair-accessible. The sun deck can be reached via a wide external staircase with 17 steps.
- Sufficient entry area and large decks for wheelchair users.

DIESSEN "paddle steamer"

- Accessible restroom available.
- Main deck, lower deck, and sun deck: The large salon at the rear of the main deck is only accessible via four steps and the lower-deck salon via 11 steps. The bar area in the middle and the spacious open deck in the front of the ship are wheelchair-accessible. The covered open deck can be reached via nine steps. After four more steps, you will reach the sun deck.
- Sufficient entry area and large decks for wheelchair users.

MS UTTING

- Accessible restroom available.
- The salon on the main deck is wheelchair-accessible. The sun deck is accessible by elevator.
- The open space in the foredeck area is accessible via a step.

MS AUGSBURG

- Accessible restroom available.
- The large salon and the open space in the rear area of the ship are wheelchair-accessible. The sun deck can be reached via a wide external staircase with 14 steps.
- The open space in the foredeck area is accessible via a step.

