

# Information for passengers with disabilities



## Fare for people with disabilities

Free travel **with ID only and a valid disability token** as per Art. 228 of the German Social Code (SGB IX). Present original ID with supplementary sheet at the ticket office. Copies of ID cards will not be accepted. Fares will not be reimbursed retrospectively. You can obtain the token at your local social welfare office.

Even if you are entitled to free travel as per Art. 228 of the German Social Code (SGB IX), you still need a "free ticket." You can obtain this at the ticket office.

## Accompanying persons

If a permanent escort is necessary and this is indicated by the symbol "B" in the ID presented, the accompanying person can also travel free of charge.

## From guide dogs to wheelchairs

Anything that people with disabilities need to travel will be transported free of charge. This includes guide dogs, orthopedic aids, and wheelchairs. Please also note the information on electric wheelchairs on page 2. Guide dogs and assistance dogs are exempt from the general requirement for dogs to be muzzled.

## Accessible restrooms

The boats do not have any restroom facilities. The nearest accessible restrooms are located:

- at the lakefront in the first boathouse (facing the lake, left side)
- in St. Bartholomä behind the restaurant and in the departure lounge (may need to be opened with a euro key)
- in Salet in the shipping company's waiting building

There is no accessible restroom at the Gaststätte Saletalm and the Alpine pastures.



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## Electric wheelchairs: Rental of mechanical wheelchairs

Unfortunately it is not possible to transport electrically operated wheelchairs as their design does not allow them to be rolled down the stairs. However, you can borrow a mechanical wheelchair from Königssee Schifffahrt's ticket office (limited number available). Please contact the dispatcher (in the ticket building).

## Accessibility, jetties, and boarding the ships

Königssee Schifffahrt's jetties are wheelchair-accessible. Exercise caution when getting on and off the ships. The boarding area for the electric motorboats is relatively narrow, steep, and takes you down three steps. The boats are attached to the jetty at two points with ropes, creating a small gap between the jetty and the boat. The boats may sway when boarding. In the boarding area, there is space for one or two wheelchairs per boat (no electric wheelchairs). For larger groups of wheelchair users, please register with the dispatcher in advance (tel: +49 8652 9636-96).

The ship's crew will be happy to assist you in getting on and off.

## Path surfaces in St. Bartholomä and Salet

### St. Bartholomä:

The lakeside circular trail and the path to St. John and Paul's Chapel are wheelchair-accessible (very good and level gravel path).

### Salet:

The path to Lake Obersee is easy and also suitable for wheelchair users (good and slightly uphill gravel path).

## Information for deaf people

We have made the boat ticket collector's explanations available for deaf people in text form at the ticket office. Ask at the ticket office for information for deaf people.

