

Information for passengers with disabilities

Fare for people with disabilities

Free travel **with ID only and a valid disability token** as per Art. 228 of the German Social Code (SGB IX). Present original ID with supplementary sheet to the cashier. Copies of ID cards will not be accepted. Fares will not be reimbursed retrospectively. You can obtain the token at your local social welfare office.

Even if you are entitled to free travel as per Art. 228 of the German Social Code (SGB IX), you still need a "free ticket." You can obtain this from the cashier.

Accompanying persons

If a permanent escort is necessary and this is indicated by the symbol "B" in the ID presented, the accompanying person can also travel free of charge.

From guide dogs to wheelchairs

Anything that people with disabilities need to travel will be transported free of charge. This includes guide dogs, orthopedic aids, and wheelchairs.

Accessibility, jetties, and boarding the ships

The jetties are **wheelchair-accessible**. When the waves are high, ships may sway during boarding.

The large ships (MS STARNBERG, MS SEESHAUPT, and EMS BERG) are boarded via a wheelchair-accessible bridge, which is level or slightly inclined, depending on the water level. There is a small threshold of 5 cm (risk of tripping!). On the MS BERNRIED, there are two steps leading down.

On the ships

MS STARNBERG

- Accessible restroom available.
- The main deck, upper deck, and sun deck are accessible via chair lifts (capacity 160 kg / 353 lbs) (operated by ship crew; not suitable for electric wheelchairs or walkers)
- Sufficiently wide entrance area and spacious decks for wheelchair users. On-board catering.

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MS SEESHAUPT

- Accessible restroom available.
- Sufficiently wide entrance area and spacious decks for wheelchair users. All decks are accessible by passenger elevator. On-board catering.

MS BERNRIED

- Accessible restroom available.
- Sufficiently wide entrance area for wheelchairs.
- Main deck and sun deck: Only the main deck is wheelchair-accessible. The MS BERNRIED does not have any chair lifts or elevators. There is no open deck on the main deck level.
- The sun deck can be reached via 13 steps. Drinks vending machines available.

EMS BERG

- Accessible restroom available.
- Sufficiently wide entrance area for wheelchairs.
- The main deck is wheelchair-accessible. The open deck can be reached by elevator.

Accessible parking

These are located **opposite the train station in Starnberg**. They are only a few minutes away from the Starnberg steamboat dock. A public parking garage is located in the covered promenades, opposite Starnberg train station, very close to the steamboat dock.

Recommendation

Please inquire about the operating times of the accessible ships **directly with Schiffahrt Starnberger See approx. one day before your desired excursion**. Ship chartering and technical issues always require flexible allocation of vessels.

