



Information for our disabled passengers

From guide dogs to wheelchairs

Everything which is necessary for disabled people, we transport free of charge. These include for example, orthopaedic aids, hospital wheelchairs and also guide dogs.

Piers and boarding the boats

The landing stages are accessible without steps.

The large boats (MS STARNBERG, MS SEESHAUPT, MS BAYERN) are boarded via a wheelchair-accessible ramp which will be level or slightly sloping depending on how deep the water is. You will have to get over a small threshold 5 cm high (risk of stumbling!). Our crew will be happy to help if required. The MS BERNRIED has another two steps down.

The smaller boats (MS BERG and MS PHANTASIE) are boarded via a wheelchair-accessible ramp (the slope will vary depending on how deep the water is).

If the waves are higher (because of the wind), you will have to cope with some rocking of the boat while boarding, especially on the smaller boats.

In case of a stronger waves (e.g. when windy), it is likely that the boats may move up and down during the boarding process, especially the smaller boats.

Onboard

MS STARNBERG:

- ☼ Wide boarding area and spacious decks for wheelchair users.
- ☼ Disabled WC available.
- ☼ Main deck, upper deck and sun deck: the two upper decks can be reached by stair lift (maximum load 170 kg, operated by crew).
- ☼ Catering on board.

MS SEESHAUPT:

- ☼ Wide boarding area and spacious decks for wheelchair users.
- ☼ Disabled WC available.
- ☼ The two upper decks are accessible by lift.
- ☼ Catering on board.

MS BAYERN:

- ☼ Boarding area wide enough for wheelchair users.
- ☼ Disabled WC available.
- ☼ Main deck and sun deck: only the main deck is accessible for wheelchair users. The MS BAYERN has no stair lifts or elevators.

- ⊗ You can reach the open deck from the main deck without having to negotiate any steps.
- ⊗ The sun deck is accessible via 12 relatively steep steps.
- ⊗ Catering on board.

MS BERNRIED:

- ⊗ Boarding area wide enough for wheelchair users.
- ⊗ You will have to negotiate 2 steps.
- ⊗ Disabled WC available.
- ⊗ Main deck and sun deck: only the main deck is accessible for wheelchair users. The MS BERNRIED has no stair lifts or elevators.
- ⊗ There is no open area on the main deck.
- ⊗ The sun deck is accessible via 13 steps.
- ⊗ Catering on board (kiosk).

MS BERG:

- ⊗ No disabled WC available.
- ⊗ The two saloons can only be reached from the boarding area via 4 steps.
- ⊗ The open deck joins onto the saloon in the stern without any steps.
- ⊗ Not really suitable for wheelchairs.

Tip: For disabled people, we recommend the grand tour from Starnberg departing at approx. 10.35 a.m., 1 p.m. and 2.30 p.m.

Disabled Parking

The disabled parking spaces closest to the landing stage in Starnberg are located opposite the railway station (lake) and in the public car park in the SeeArkaden (entry via Bahnhofsplatz/ Maximilianstrasse). Go through the underpass and you will reach the landing stage in just a few minutes.

Recommendation and Contact

Please contact the administrative office of Starnberger See Shipping approx. 24 hours before your intended trip to find out when the wheelchair-accessible boats will be deployed. Special trips and technical defects mean that we always have to be flexible about scheduling each boat.

Monday to Thursday: 07:30 - 12:00 and 13:00 – 16:30
 Friday: 07:30 - 14:00

More information: www.seenschiffahrt.de/en/starnberger-see/



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